



## FINAL Agenda

### 18 May 2021 – e-Government Development in Practice

#### Main Stage

14:00-15:30

Opening Remarks and Presentation

##### Introduction to e-Governance and e-Estonia

**Hannes Astok** – Executive Director, e-Governance Academy

Presentation

##### Make the Digital Maturity Assessment Work for Your Government

**Marit Lani** – Expert on Smart Governance, e-Governance Academy

Panel Discussion

##### Lessons on How to Make Data Run, Not People

**Ville Sirviö** – Chief Executive Officer, Nordic Institute for Interoperability Solutions

**Riho Kurg** – Head of Data Exchange Technologies, Cybernetica

**Arvo Ott** – Director of e-Governance Technologies, Member of the Management Board, e-Governance Academy

**Heiko Vainsalu** – Senior Expert on Technology, e-Governance Academy (moderator)

15:30-15:45

EXPO

15:45-17:00

Panel Discussion

##### Digital Tools in the Global Battle Against Corruption

**Carina Paju** – Executive Director, Transparency International Estonia

**Peter Varga** – Senior Regional Coordinator, Open Government Partnership

**Kristina Reinsalu** – Programme Director of e-Democracy, e-Governance Academy (moderator)

Presentation

##### Security Challenges and Opportunities for Today and Tomorrow

**Yasser Rasheed** – Global Director of Enterprise Endpoint & Security Products, Intel

##### Key Take-aways of the First day

**Annela Kiirats** – Programme Director of e-Governance Training, e-Governance Academy

### 19 May 2021 – New Normal

#### Main Stage

10:30-12:00

Opening Remarks

**Hannes Astok** – Executive Director, e-Governance Academy

Keynotes and Panel Discussion

##### Joint Digital Steps Towards a Sustainable Future

**Kersti Kaljulaid** – The President of the Republic of Estonia

**Jutta Urpilainen** – Commissioner, European Commission

**Hannes Astok** – Executive Director, e-Governance Academy (moderator)

Keynote

##### Digital Payments that Work for Everyone to Boost Economic Recovery from COVID-19: "Must Have" or "Nice to Have"?

**Ruth Goodwin-Groen** – Managing Director, Better Than Cash Alliance

Presentations and Discussion

## How Crisis Transforms the Digital Governance Models

**Nicolas Ruiz** – Senior Economist, OECD

**Aki Enkenberg** – Senior Adviser, Ministry for Foreign Affairs of Finland

**Nele Leosk** – Ambassador-at-Large for Digital Affairs, Ministry of Foreign Affairs of Estonia (moderator)

12:00-13:00 **EXPO**

### Partner Stage

13:00-14:30

Panel Discussion

#### How Has the Pandemic Affected the Ease of Doing Business?

**Elsie Attafuah** – UNDP Resident Representative for Uganda

**Joram Mwinamo** – CEO and Founder, SNDBX

**Wanjiru Gikonyo** – National Coordinator, The Institute for Social Accountability

**Lembit Loo** – EU Digital Development Cooperation Projects Manager, Ministry of Foreign Affairs of Estonia (moderator)

Panel Discussion

#### Challenges and Successes of Digital Transformation During the COVID-19 Pandemic

**Valeriya Ionan** – Deputy Minister, Ministry of Digital Transformation of Ukraine

**Bolor-Erdene Battengel** – Chairwoman, Communication and Information Technology Authority of Mongolia

**Nuria Kutnaeva** – e-Government Expert, Kyrgyzstan

**Hannes Astok** – Executive Director, e-Governance Academy (moderator)

13:00-14:30

#### Introduction by the Moderator

**Federico Plantera** - Sociologist and Executive Editor, WordsMatter

#### Digital Transformation Is a Permanent Change

**Maurits Tichelman** - Vice President, General Manager EMEA Territory, Intel

#### e-Courses to Boost Your Country's Digital Transformation Remotely

**Annela Kiirats** - Programme Director of e-Governance Training, e-Governance Academy

#### Where and How to Store Data?

**Üllar Jaaksoo** - CEO, Greenergy Data Centers

#### Remote Document Issuance: Empower the Citizen, Experience Trust

**Peter Martis** - Chief Sales Officer, Innovatics

#### Cybernetica: From Pioneers of Technology to Champions of e-Governance

**Kevin Tammearu** - Head of Business Development for Data Exchange Technologies, Cybernetica

#### A Modern Approach to Breaking Down Data Silos for Government Agencies

**Alexander Mostamary** - Director, Business Development, HULFT  
**Junichi Yamazaki** - Head of HULFT EMEA

14:30-15:00 **EXPO**

15:00-16:30

Ministers' Remarks

#### Challenges and Successes of Digital Transformation During the COVID-19 Pandemic

**Takuya Hirai** – Minister for Digital Transformation of Japan

**Joseph Mucheru** – Minister of Information, Communications and Technology of Kenya

**Mykhailo Fedorov** – Deputy Prime Minister, Minister of Digital Transformation of Ukraine

**Kay McConney** – Minister of Innovation, Science and Smart Technology of Barbados

Panel Discussion

#### How to Achieve Digital Dividends Through e-Governance During any Crisis?

**Mohamed Moumini Jalloh** – Director of Communications, Ministry of Information and Communications of Sierra Leone

**Ralph Oyini Mbouna** – Head of Digital Transformation, Smart Africa

**Georg Nikolajevski** – Expert, Estonian ICT Cluster

**Tuuli Pärenson** – Expert, Estonian ICT Cluster (moderator)

Presentations and Discussion

#### Development of Digital Skills 3.0 – What Next and Who's Responsibility Is It?

**Kristo Vaher** – Chief Technology Officer, Ministry of Economic Affairs and Communications of Estonia

**Cigdem Ertem** – Global Director for Public Sector Sales, Intel

**Kristel Rillo** – Expert on e-Education and skills for growth (moderator)

#### Key Take-aways of the Conference Day

**Linnar Viik** – Programme Director of Smart Governance, e-Governance Academy

## Main Stage

**10:30-12:00** Opening Remarks

**Andres Sutt** – Minister of Entrepreneurship and Information Technology of Estonia

Panel Discussion

### Next Normal for Governments: Which Trends Should Governments Follow in Their Digital Transformation Plans?

**Siim Sikkut** – Government CIO of Estonia

**Randall Brugeaud** – Chief Executive Officer of Australia

**Linnar Viik** – Programme Director of Smart Governance, e-Governance Academy (moderator)

Keynote

### Next Normal for Governments: from the European Union's Perspective

**Anthony Whelan** – Digital Advisor to the President of the European Commission

Keynote

### From Services to Systems: COVID-19, Climate Change and the Next Horizons for e-Governance

**Sir Geoff Mulgan** – Professor, University College London

**12:00-13:00** EXPO

**13:00-14:30** Presentation

### Why Digital Responsibility Matters?

**Linnar Viik** – Programme Director of Smart Governance, e-Governance Academy

Keynote

### Innovative Ways to Bring the Public Interest into the Tech Sector

**Eli Sugarman** – Content Director, Oversight Board Administration

Panel Discussion

### Digital Responsibility: Technology and the Corporate View

**Eli Sugarman** – Content Director, Oversight Board Administration

**Üllar Jaaksoo** – CEO, Greenenergy Data Centers

**Merle Maigre** – Senior Cyber Security Expert, e-Governance Academy (moderator)

Panel Discussion

### Digital Responsibility: Government and the Civil Society View

**Robert Bjarnason** – President & CEO, Citizens Foundation Iceland

**Aldo Merkoci** – Executive Director, MJAFT!

**Kristina Mänd** – Senior Expert on e-Democracy, e-Governance Academy (moderator)

**14:30-15:00** EXPO

**15:00-16:15** Keynote

## Partner Stage

**13:00-14:30**

### Introduction by the Moderator

**Federico Plantera** - Sociologist and Executive Editor, WordsMatter

### The Role of Public Private Partnership in Building a Secure Digital Society

**Doris Pöld** - CEO, Estonian ICT Cluster

### Levercode

**Riho Kruuv** - Head of Strategic Relations, Levercode

### Digital Tallinn - How the Pandemic Time Gave Us New Horizon

**Andres Vider** – Head of IT Services Department, City of Tallinn  
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### How International Cooperation Can Accelerate Digitalisation of Government Services?

**Hani Eskandar** - Senior Coordinator – Digital Services, Telecommunication Development Bureau (BDT), International Telecommunication Union (ITU)

### What Does the Next Generation of Digital Governance Look Like?

**Richard Dreyling III** - Ph.D. Candidate and Junior Researcher, TalTech

### Citizen - Centered Services. How to Pass the Quality and Performance Test?

**Michailas Traubas** - Chief Solution Strategist, NRD Companies

### NCSI – How Prepared is Your Country for a Cyber Attack?

**Radu Antonio Serrano** - Project Manager, e-Governance Academy

### Conclusion by the Moderator

**Federico Plantera** - Sociologist and Executive Editor, WordsMatter

## **Next Normal: A Path Towards the e-Government of Tomorrow**

**Trond Arne Undheim** – Futurist, Venture Partner & Author

Panel Discussion

### **Next Normal: Digital Only?**

**Trond Arne Undheim** – Futurist, Venture Partner & Author

**Toomas Hendrik Ilves** – Former President of the Republic of Estonia

**Linnar Viik** – Programme Director of Smart Governance, e-Governance Academy (moderator)

### **Key Take-aways of the Conference**

**Hannes Astok** – Executive Director, e-Governance Academy

End of Conference