



# Make Digital Maturity Assessment Work for Your Government

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# Why?

- Why do we need to assess ourselves?
- Aren't there at least a dozen maturity models already available?

# Steps in the Digital Transformation Process

- **Where are we now?**
- Where do we want to go?
- How do we get there?

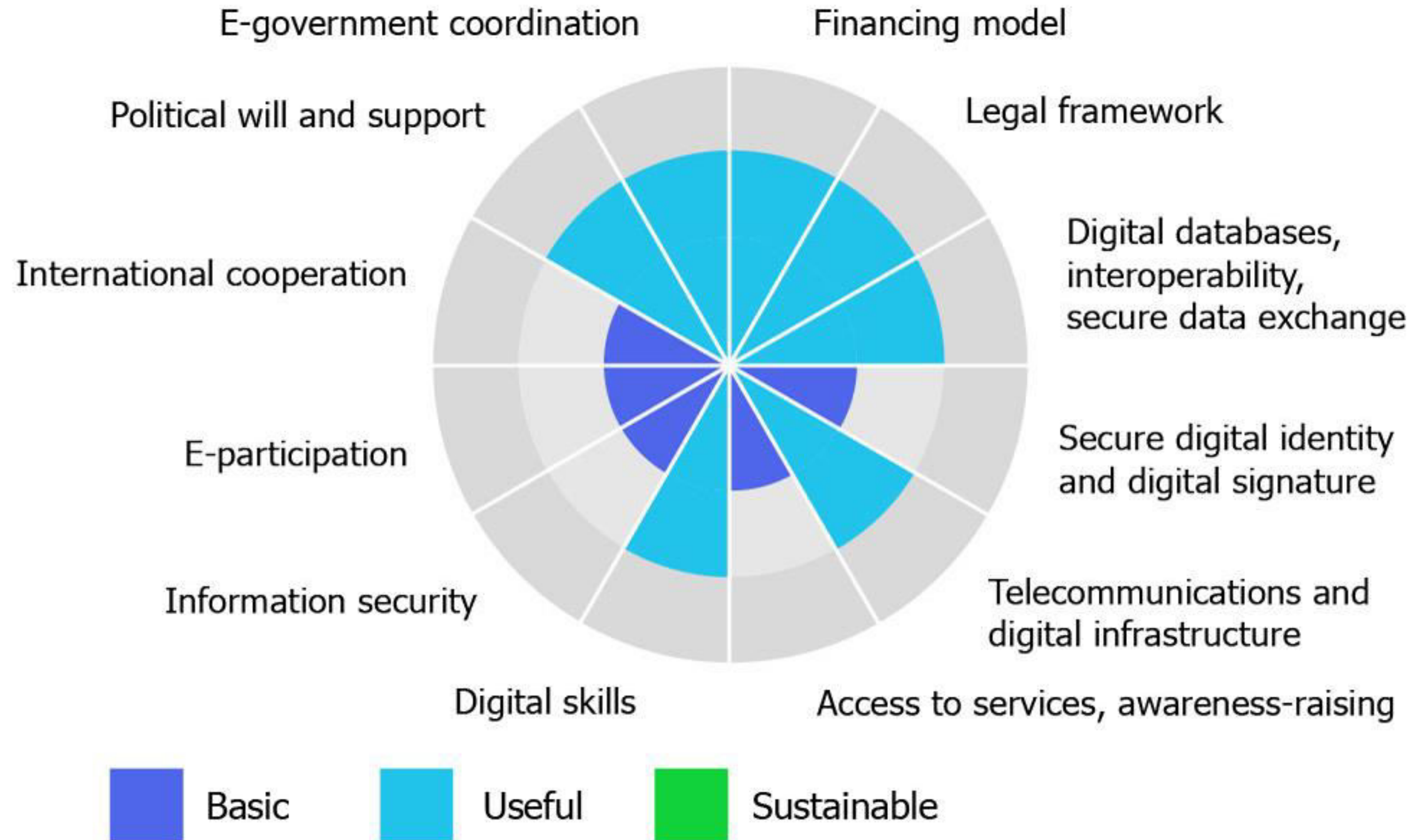


# eGA Digital Maturity Assessment

- Universally applicable
- Qualitative methodology
- 12 core capacities
- 3 maturity levels
- Can be focused on a sector
- Duration of 3-6 months
- Can be carried out fully online



# Digital Maturity Assessment dimensions



# Digital Maturity Assessment process



# Common challenges

- Lack of coordination
  - High political level
  - IT managers
  - Stakeholder involvement
- Poor quality of base registers
- Limited interoperability
- Absence of (digital) identity
- Low digital skills and inclusion
- Narrow approach to cyber security



# Misconceptions & pitfalls

- A consultant will independently deliver a ready-made strategy
- Balancing innovation and emerging technologies with a solid foundation
- Quick wins vs. sustainable strategic development



# Impact

- Strategic guidance
- Prioritized recommendations
- Increased awareness
- Collaboration boost
- Input for donor involvement

<https://ega.ee/smart-governance>

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# National Cyber Security Index



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METHODOLOGY

SERVICES

ABOUT US

COMPARE (0)

Choose a region

- Afghanistan
- Albania
- Algeria
- Angola
- Antigua and Barbuda
- Argentina
- Armenia
- Australia
- Austria
- Azerbaijan

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**Let's make  
digital  
transformation  
happen!  
Everywhere.**

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